## How to Access Convio Ideas

**Step 1:** Navigate to the Convio Customer Center by selecting "Customer Center" at the bottom of <u>www.convio.com</u>, or navigate directly to customer.convio.com.

<u>NOTE:</u> if you do not have a login to the Customer Center, you will be prompted to create one.

**Step 2:** Click on the "Support" tab at the top of the page. This will sign you into the Customer Portal within Salesforce.com.

**Step 3:** Once you are in the Support Portal, click on the "Ideas" tab to begin using Convio Ideas.

