

Convio® Common Ground™ Volunteer Management

The Volunteer Management features built in Common Ground provide the tools for nonprofit organizations to organize multi-shift volunteer jobs, select the desired and required qualifications and easily find available volunteers in the database whose availability and skills match upcoming shifts.

Common Ground provides nonprofits with a full constituent relationship management (CRM) solution with features for Donor Management, Volunteer Management, Event Management and more all in one database that is built on the leading CRM platform, Force.com from salesforce.com®. The result is unprecedented flexibility for customizations, easy-to-use yet powerful reporting and graphical dashboards, integration with popular email services like Microsoft Outlook® and the choice to further extend the product through the AppExchange or custom-built solutions.

Pricing

Volunteer Management is included with the purchase of Common Ground. There are no additional license fees.

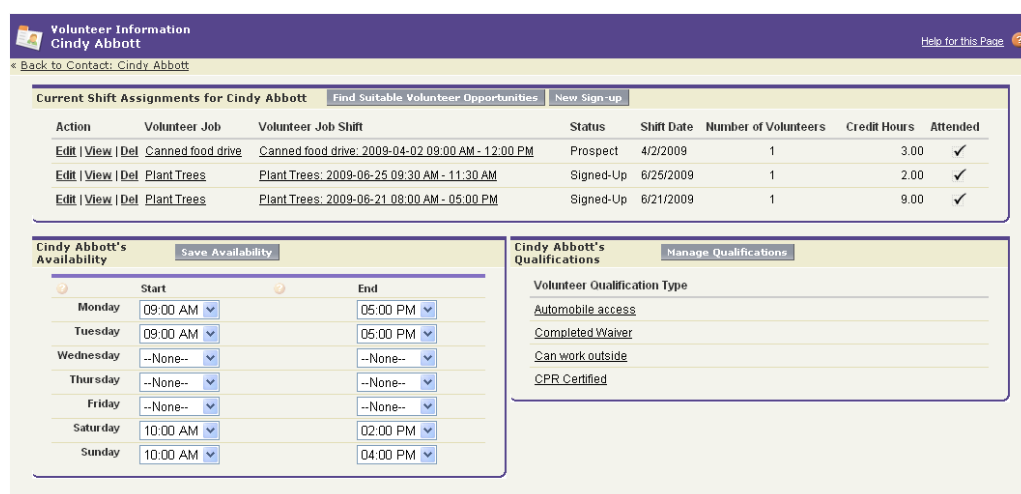
Benefits

Cultivate Supporters, Not Just Donors

Your volunteers are some of the most loyal supporters of your mission. With Common Ground, you're able to track all of your constituent's donations, interests, skills and prior interactions, helping you to identify the right individuals for the right engagement. Whether your request is for financial assistance or volunteer help, Common Ground provides the right tools to help you cultivate support.

Make the Right Ask

Offer your supporters the volunteer activities that match their personal interests, skills and schedule. With Common Ground, you can track every individual's details and use simple search tools to match their profile and availability with upcoming shifts, allowing you to tailor your ask appropriately and operate more efficiently.



Action	Volunteer Job	Volunteer Job Shift	Status	Shift Date	Number of Volunteers	Credit Hours	Attended
Edit View Del	Canned food drive	Canned food drive: 2009-04-02 09:00 AM - 12:00 PM	Prospect	4/2/2009	1	3.00	✓
Edit View Del	Plant Trees	Plant Trees: 2009-06-25 09:30 AM - 11:30 AM	Signed-Up	6/25/2009	1	2.00	✓
Edit View Del	Plant Trees	Plant Trees: 2009-06-21 08:00 AM - 05:00 PM	Signed-Up	6/21/2009	1	9.00	✓

Day	Start	End
Monday	09:00 AM	05:00 PM
Tuesday	09:00 AM	05:00 PM
Wednesday	--None--	--None--
Thursday	--None--	--None--
Friday	--None--	--None--
Saturday	10:00 AM	02:00 PM
Sunday	10:00 AM	04:00 PM

Volunteer Qualification Type
Automobile access
Completed Waiver
Can work outside
CPR Certified

Key Features

- **Volunteer Jobs with Multiple Shifts** – Track volunteer jobs with multiple shifts, locations and required qualifications.
- **Track Individual Availability & Skills** – Keep track of your volunteer's schedule of availability and record appropriate skills that can be used to match them with upcoming job shifts.
- **Participation Tracking and Reporting** – All volunteer history is tracked for every individual shift, allowing your staff to identify coverage gaps and monitor results through reports and dashboards.
- **Find Available & Qualified Volunteers** – Filter potential volunteers for every shift by availability or qualifications; or combine the two to quickly identify the best match for your upcoming shift.
- **Manage Shift Registrations & Attendance** – Track shift volunteers including prospective volunteers, registered volunteers, and individuals on the wait list. Set maximum and minimum numbers of volunteers per shift and view quick summary counts per job.